



October 23, 2007

Robert E. Donaldson
Treasurer, Tollgate Association
118 Tollgate Way
Falls Church, Virginia 22046

Dear Mr. Donaldson:

Thank you for your recent letter to Mr. Thomas Farrell, II regarding the electric service in your area. The Customer Relations Department was asked to review your concerns and respond to you directly.

We would like the opportunity to thoroughly research your concerns. In that regard, we will contact our Reliability Department for their review. You will receive a reply very soon. In the meantime, if you have questions, please do not hesitate to call Customer Relations at 1-800-938-2118, my extension is 3709.

Sincerely,


Sandy Craft
Customer Relations Program Specialist

Cc: Mr. Thomas F. Farrell, II