



TOLLGATE ASSOCIATION
Falls Church, Virginia 22046

October 13, 2007

THOMAS F. FARRELL, II

Chairman, President and Chief Executive Officer
Dominion Virginia Power
120 Tredegar Street
Richmond, Virginia 23219

Dear Mr. Farrell,

I am writing on behalf of the Tollgate Association Board of Directors to request your assistance in improving the electric service provided to us by Dominion Virginia Power. Our community consists of 29 town homes located on Tollgate Way in the City of Falls Church, VA.

The community was built in the late 1970s and all houses are served by underground service, yet we experience an astounding number of power failures and momentary drops or fluctuations in power every year. Even a momentary drop in power has very negative consequences on computers and the many electronic components we depend upon every day. One homeowner went so far as to say he had not seen electric service this bad since Saigon in 1966.

Often, when we have a power outage, the neighboring streets around us still have power, even though their service is provided on overhead poles. Perhaps the transformers installed in the 1970s need to be replaced or interconnection between our community and the power grid needs improvement. Whatever the cause of the problem, we would greatly appreciate your commitment to help resolve these issues. If I can be of any assistance, I can be reached at 703-538-3610.

Sincerely,

Robert E. Donaldson
Treasurer, Tollgate Association